

SBS Privacy Policy

We are honored that you have entrusted us with your financial affairs, and we are committed to safeguarding the privacy of your information. Establishing and adhering to an effective privacy policy is an important part of that dedication.

Below, you will find details about SBS's commitment to protecting your privacy, including the types of information and by which ways we collect your information, how we use and share information, and finally what your responsibilities are

Our privacy policy applies to all clients with whom we are dealing and having a relationship with

Your Privacy Is Not for Sale

Simply put, we do not and will not sell your personal information to anyone, for any reason, at any time

How We Collect Information About You

We collect personal information about you in a number of ways.

Application and registration information

We gather information from you when you open an account at SBS or involve to one of our services. You will also be asked for information when you choose to participate in or involve to any of our promotion programs by chance. The information we collect may include your name, address, phone number, email address, ID number, passport numbers and date of birth, as well as details about your interests, investments and investment experience

Transaction and experience information

Once you have opened an account at SBS, we obtain and maintain personal information about your account activity, including your transactions, balances, positions and history. This information allows us to manage your account and provide the services you have requested.

Third-party information providers

We may gather information about you other third parties for the purposes of better understanding about you to do our bests to satisfy your wants and needs.

Website usage

When you visit our website, our computer may use devices known as "cookies," graphic interchange format files (GIFs), or other similar web tools to enhance your web experience. These tools enable us to recognize you when you return to our site, maintain your web session while you browse, as well as help us provide you with a better, more personalized experience at SBS.

How we use your personal information

Our primary purpose in collecting personal information is to provide you with a safe, smooth, efficient, and customized experience. We may use your personal information to:

- provide the services and customer support you request;
- process transactions and send notices about your transactions
- resolve disputes, collect fees, and troubleshoot problems;
- prevent potentially prohibited or illegal activities, and enforce our User Agreement;

- customize, measure, and improve our services and the content and layout of our website;
- send you targeted marketing, service update notices, and promotional offers based on your communication preferences.

How we share your personal information

We may disclose or share your information in some specific cases

- Law enforcement, government officials, or other third parties when
 - we are compelled to do so by a subpoena, court order or similar legal procedure
 - we need to do so to comply with law
 - we believe in good faith that the disclosure of personal information is necessary to prevent physical harm or financial loss, to report suspected illegal activity, or to investigate violations of our User Agreement.
- Other third parties with your consent or direction to do so.

Client's responsibility

Client/Investor undertakes to provide right information as requested by SBS

Client/Investor undertakes to keep passwords confidential and to secure the OTP token. Client/investor shall sustain all losses or damages arising from the disclosure of passwords or loss of OTP Token by any reason.

In case of loss of OTP Token or disclosure of password, client/investor must immediately send written notification to SBS

Client/Investor shall be fully responsible for all transaction being in progress or have been executed until SBS issues a written confirmation on such disclosure of password or loss of OTP Token.